



IT-CONCEPT

SHORT BUSINESS PRESENTATION



Something **About us**

IT CONCEPT is a **technology consulting** and technology outsourcing company located in Seoul. We are specialized in **infrastructure server, network, security and IT governance.**

Since 2011 our multicultural team (Korean, English and French) support companies in the achievements of their projects with a range of **turnkey personalized IT solutions.**

OUR EXPERTISE

We built a **strong** experience in **South Korea** throughout the years

- ✓ 10 years of IT technologies expertise in South Korea
- ✓ 20 multi-cultural collaborators
- ✓ 60+ trusted customers in different industries
- ✓ Management in South Korea
 - ⊙ 1 500+ computers
 - ⊙ 150+ servers
- ✓ A Call center for our customers



OUR SERVICES

The Most Flexible & Professional Team for you





IT GOVERNANCE

By providing an IT corporate structure we align your business and IT strategies

- ✓ Proactive maintenance: scheduled onsite-visit
- ✓ Digital transformation project implementation
- ✓ IT Asset inventory & management
- ✓ IT activity reporting & Improvement recommendations
- ✓ Risk management with incident and request tracking
- ✓ IT infrastructure monitoring: daily monitoring to prevent breakdown
- ✓ IT Standardization: ISO27001, ITIL



CLOUD SERVICES

By providing a secure and dedicated service, we ensure high availability and performance of your infrastructure in the cloud.

- ✓ Email & Cloud Migration services: Azure, Microsoft 365
- ✓ Cloud User-Friendly sensibilization: mobile users/remote work
- ✓ Website Migration and Hosting
- ✓ Website Maintenance



SYSTEM & NETWORK

We facilitate immediate troubleshooting to enable prompt resolution of incidents by monitoring and controlling your infrastructure, alerting your users and adapt your existing processes.

- ✓ Network & Server management
- ✓ Security & Network Operation Center (NOC&SOC)
- ✓ Network discovery and assessments
- ✓ Firewall and Intrusion Prevention System (IPS) monitoring and management
- ✓ Performance reporting
- ✓ Threat analysis: detect, notify, escalate and coordinate network incidents.



CONSULTING & EXPERTISE

Your organization can benefit from expert advices and IT resources. Thanks to our multi-industry experience, we aim to ensure that IT services match the core processes of your business.

- ✓ Information Security Compliance survey: ISO27001, ITILv3, service reporting, service risk analysis.
- ✓ Disaster Recovery Plans & Business Continuity Plan (DRP/BCP)
- ✓ Audit & IT Benchmark
- ✓ Network architecture
- ✓ Security solutions and Best Practices



SUPPORT

We ensure that your end users are assisted by a professional and proactive help desk team.

- ✔ IT Helpdesk: call center in English, Korean and French.
- ✔ Desk Side Support & Remote control
- ✔ Remote troubleshooting and resolution of end user requests
- ✔ Response time: less than 30min





IT TALENT **ACQUISITION**

We identify, assess and provide candidates to fill open positions based on your needs.

- ✔ On-demand Headhunting services to fill in IT position
- ✔ Talent management and onboarding
- ✔ Full-time, part-time, or on project basis
- ✔ Bilingual (KR/EN) IT technicians and engineers



RESELL AND **INTEGRATION**

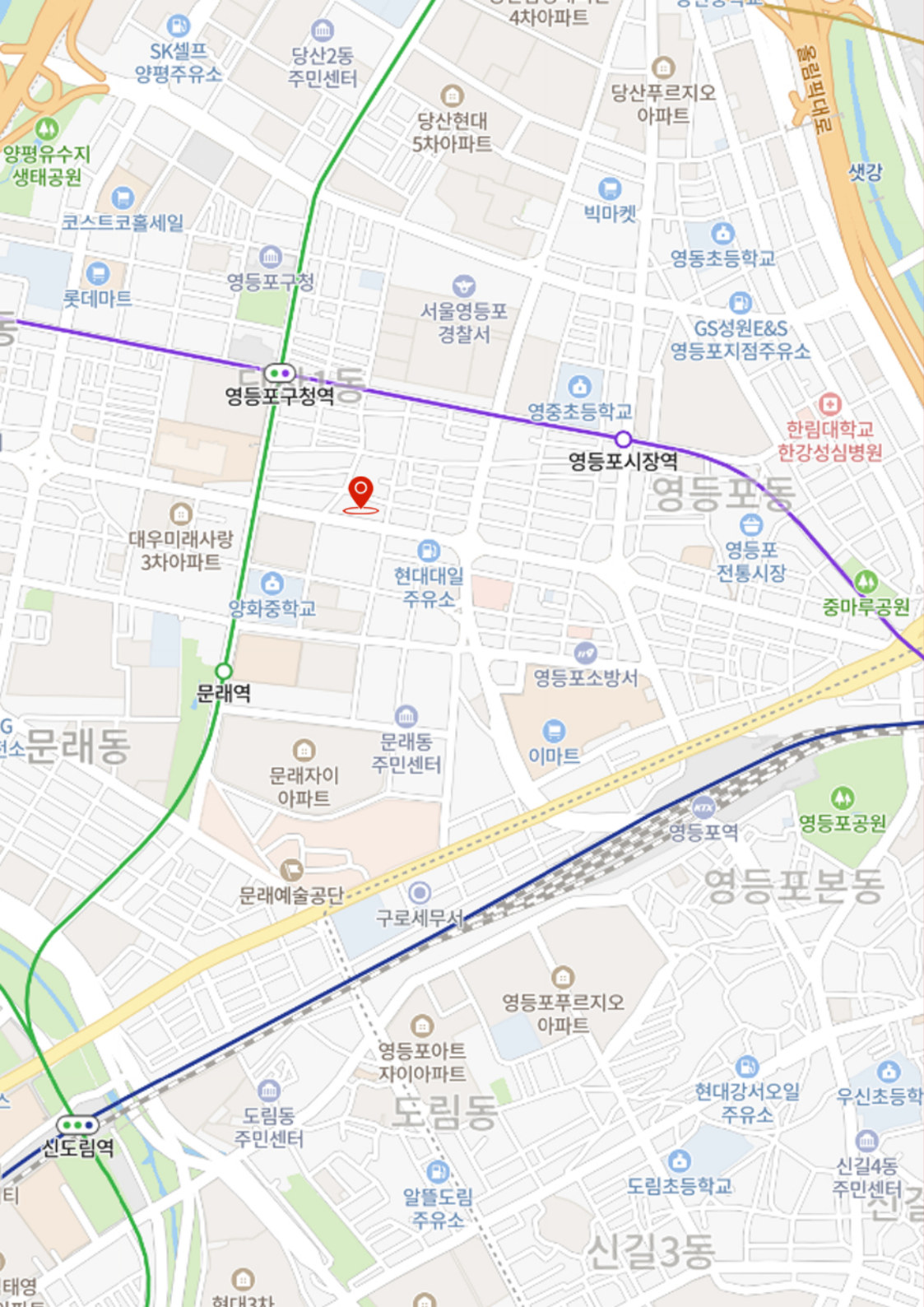
We sell and integrate a board range of IT equipment adapted to your business needs.

- ✓ Desktop, laptops, professional network and server equipment
- ✓ Software installation and setup according to corporate standards
- ✓ Hardware installation and configuration following ISD norms



THEY TRUST US





CONTACT US



+82 2-553-7924



sales@it-concept.kr



www.it-concept.kr



Address : #603 Dangsang Building
147, Yeongdeungpo-ro, Yeongdeungpo-gu,
07266 Seoul (Republic of Korea)